

Email subject line: New rules for hauliers moving goods between the EU and GB from 1 January 2022

Dear customer,

We've written to you before about upcoming changes for hauliers or carriers who move goods between the European Union (EU) and Great Britain (England, Scotland and Wales). These will apply from 1 January 2022, so you only have a few more working days to prepare.

To help you get ready for these changes, in this email we'll cover:

- An important update on full customs controls for goods moving from the island of Ireland to Great Britain (GB)
- Actions to take now if you will be moving goods from 1 January 2022
- Changes to how you export goods from EU to GB
- Using dual Freight Location Code (FLC) for goods leaving Dover/Eurotunnel
- New rules for attending an Inland Border Facility (IBF)
- The HGV Road User Levy – further extension
- Where to get more information.

An important update on full customs controls for goods moving from the island of Ireland to Great Britain

On 15 December the UK Government [announced](#) that from 1 January 2022 current arrangements for importing will continue to apply for goods moving from the island of Ireland to Great Britain while discussions on the Northern Ireland Protocol are ongoing. This does not affect goods being exported from Great Britain to Ireland.

If businesses are importing non-controlled goods from Ireland to Great Britain, or from Northern Ireland to Great Britain via Ireland, they can still delay making their customs declarations for up to 175 days, as long as you make an entry in declarants records at the time of import.

Goods moving directly from Northern Ireland to Great Britain will continue to benefit from unfettered access, unless they are being moved under a customs special procedure. You can find more information about [special procedures](#) on GOV.UK.

This means that full customs controls will be introduced as planned on 1 January 2022 for goods moving between the EU and Great Britain, except from Ireland.

For goods moving between the EU and Northern Ireland, the current arrangements under the Northern Ireland Protocol continue to apply.

Actions to take now if you will be moving goods from 1 January 2022

- **Register for Goods Vehicle Movement Service (GVMS) now at gov.uk/register-to-move-goods to avoid being stopped at the border from January 2022.** Before registering you must have:
 - a [Government Gateway user ID and password](#) - if you don't have one already you can create one when registering for GVMS.
 - an [Economic Operators Registration and Identification number](#) starting with 'GB' – even if you're based in the EU.

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It usually takes around five minutes to create a Government Gateway user ID and password, but it can take up to 2 days if your account needs to be verified.

Applying for an EORI number that starts with GB usually takes 5 minutes, and it should be generated within 48 hours. Sometimes further checks are needed before you receive your EORI number and this can take around five days.

Once you have your Government Gateway user ID and password and an EORI starting with GB you can complete your registration for GVMS in less than five minutes. Your GVMS access is usually available within two hours.

Remember you can set up your GVMS for multiple users to have access to it.

For more information on registration timings watch our [GVMS Registration journey \(specific for Non-UK hauliers\) webinar](#)

GVMS can be used with pre-lodged declarations for both accompanied and unaccompanied goods at border locations using the [temporary storage model](#). The temporary storage model allows traders the opportunity to store their goods at the facility for up to 90 days before making an import declaration until they are ready to place the goods into a customs procedure. Goods can also be declared at any point within 90 days, if the trader chooses to do so, they can pre-lodge a declaration in advance of the goods arriving at the facility.

- **Make sure you have the correct documents for yourself and the goods you're moving before reaching the border.**

You will be prevented from boarding the ferry or shuttle if you do not have the correct ID and necessary paperwork with you from 1 January 2022. You need to be prepared or you and your goods will be turned away. There is [a checklist of the documents](#) that you need that you can refer to.

- **Get a Goods Movement Reference (GMR).**

Haulage companies will need to use GVMS to create a GMR for loads with multiple customs declarations. A GMR is a single reference number linking multiple pre-lodged declaration references together.

Any movements into GB from the EU, or to the EU from GB, started after 11.59pm GMT on 31 December 2021 must have a GMR. Without one, drivers will not be able to board the ferry or shuttle and they will be delayed or turned away at the port. To help you prepare early, you can create a GMR from 29 December 2021 for goods you will be importing or exporting.

The person transporting or in possession of the vehicle or trailer (usually the driver) has a legal obligation to carry evidence that a pre-lodged customs declaration is in place for all the goods they're moving. This is met by carrying a GMR – remember only one GMR per vehicle can be created.

The haulier responsible for moving the goods usually creates the GMR, but it can be done by a customs agent, freight forwarder or other third party. The reference should

be passed to the driver, along with a telephone number for the haulier office or specialist in case any help is needed.

Remember, if you're completing an exit summary declaration for empty loads you still need a GMR.

You can find out how to get a GMR at gov.uk/guidance/get-a-goods-movement-reference.

For more help watch our [GVMS recorded webinar](#) on YouTube

Groupage is when a mixed load of different types of goods in a single consignment, or consignments of different importers goods, are moved together in a single vehicle. If you or the driver checks the GMR and sees an 'Inspection Needed' message when using groupage, the whole load may need to be checked at an IBF. [Check if you need to report for an inspection](#).

Changes to how you export goods from GB to the EU

From 1 January 2022, goods exported through border locations will be subject to full customs controls.

You'll need to check that the business whose goods you're moving has [submitted the correct customs declaration](#). This would be either a pre-lodged export declaration or an arrived export declaration – [check which locations need an arrived export declaration](#).

You can also [find out which reference numbers need to be shown](#) at the border if you're exporting goods out of GB.

If the goods are selected for inspection, most ports will be able to check the goods on site. However, **Port of Dover, Eurotunnel and Holyhead** require drivers to [attend an inland border facility](#).

Using dual Freight Location Code (FLC) for goods leaving Dover/Eurotunnel

When making import declarations, you should check if the arrival border location is using GVMS. If there's a chance the driver may change their routing after the declarations have been created, we suggest using the dual Freight Location Code (FLC) for Dover/Eurotunnel to avoid any potential errors or delays.

When making export declarations, if goods are leaving from the Port of Dover or Eurotunnel, always use the dual FLC to avoid any errors with the GMR. Take action now and check location codes for RoRo ports [for use in CDS](#) or [for use in CHIEF](#).

New rules for attending an Inland Border Facility (IBF)

When importing goods from 1 January 2022, you must follow HMRC instructions about whether you need to get your goods checked on arrival.

You may be directed to an IBF for documentary or physical checks of your load if these checks cannot be done at the border. This currently applies for border locations at Dover and Eurotunnel terminal at **Cheriton**.

The person who created the Goods Movement Reference (GMR) (usually the haulier) should ensure that the goods arrive at an IBF for a check and that their drivers are made aware or have the means to check if an inspection is required.

A driver can check the status of their goods themselves using the [Check if you need to report for an inspection service](#), as long as they have access to a device that can access the internet such as a mobile phone.

The haulier and/or driver may be liable to a penalty of up to £2,500 if they fail to follow HMRC instructions.

It's important that you take steps to ensure that your supply chain is ready and understand how you intend to operate from January 2022.

Find out more information [about attending IBFs](#), including opening times over the festive period, if you're asked to attend one.

The HGV Road User Levy – further extension

The [HGV Road User levy](#) has been suspended since 1 August 2020 and this suspension was due to end on 31 July 2022.

Owing to the UK Government's recognition of the critical role hauliers play in keeping the UK running, and the continuing impact on road haulage of the Covid-19 pandemic, **the UK Government has decided to continue the suspension until 31 July 2023** to further support domestic and international hauliers.

Hauliers will not need to buy a new levy for journeys within the UK until that date.

You can continue to manage [your account details online](#).

More information

If you need more information about these new requirements, you can:

- call our Customs and International Trade (CIT) helpline, which is available 7 days a week. Our customer service advisors are available to help you from 8am to 10pm Monday to Friday, and 8am to 4pm at weekends. You can contact them on **0300 322 9434**. You can also [send us your questions or contact us by webchat](#).

The standard opening hours for the CIT helpline over Christmas and the New Year are as follows:

- 24 December: 8am to 10pm
- 25-28 December: closed
- 29-31 December: 8am to 10pm
- 1-3 January: 8am to 4pm
- 4 January onwards: normal opening hours

Out of hours service

We understand that there may be times where goods are stuck at the border and you need urgent, out of hours help. To provide support for these situations,

HMRC has already introduced a 24/7 critical care service, through our Customs and International Trade (CIT) helpline. The helpline will also be available 24 hours a day, 7 days a week, throughout the Christmas period.

Our advisers are on hand to help with emergency queries on importing and exporting. From 1 January 2022, the helpline will cover the Goods Vehicle Movement Service (GVMS) as well. To access this out of hours support, call the CIT helpline on **0300 322 9434** and choose option 1.

- speak to an adviser using the [live chat function on the UK Government's haulier website](#). The live chat service is available in five languages: English, Romanian, Polish, Bulgarian and Hungarian.
- read the UK Government's [Haulier Handbook](#) (available in multiple languages) that provides the latest guidance about all the steps you need to follow to move goods between Great Britain and the EU.

If you know of a colleague or haulage business who would also find this email helpful, please forward it on to them.

Yours sincerely,

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